

Planned Water Outage for Water Main Tie-in

Planned Water Outage for Lone Star Drive - Monday 7-26-21; 9 am - 1 pm - Between Bace and West Tex

Planned Water Outage for 9090 Katy Freeway – Tuesday 7-27-21; 10 pm – 2 am

Planned Water Outage for Loeser Drive - Thursday 7-29-21; 9 am - 1 pm – Between Bace and West Tex

The Loeser, Traweek, Lone Star, West Tech, Pavement & Utility Construction project led by the City of Spring Valley Village and Conrad Construction will require temporary water outages to streets listed for the designated dates and times. This scheduled water outage is required to connect the new water mains to the existing water mains.

While the contractor will work to ensure that planned water outages are as short as possible, we know they are still impactful to customers. Here's what you can expect from the contractor for planned water outages:

1. A door hanger will be delivered to your home before the scheduled water outage. The door hanger will contain the date, time, and duration of the outage and a number to call if you have questions.
2. Spring Valley Village will work with any businesses to help determine the best time to shut off the water. This means the water outage and related work may happen at night or when the businesses are closed.

Preparing for a Planned Water Outage

If you need water during the water outage:

- Fill pots on the stove with water for cooking, or
- Fill a couple of buckets with water for washing, or
- Fill potable water containers for drinking. Assume about one gallon of drinking water per person per day, or
- Fill containers with water to flush toilets. A toilet will flush when approximately a gallon of water is dumped into the bowl.

During the water outage:

Try not to operate the water faucets. This will prevent air from entering your plumbing.

Discolored Water After an Outage

Water outages can sometimes disturb the direction and flow of water in the City's drinking water system. When this happens, customers in or near the outage area may experience temporary discolored water. Discolored water comes from internal pipe sediment getting stirred up when the water is turned on after an outage. The water is safe and the water should clear on its own. Try running the cold water for a few minutes to see if it is clearing or still discolored. If the water does not clear, let the water sit for one to two hours. Then, run cold water for a few minutes in your bathtub or shower. If your home is located on a dead-end line, it may take longer to clear up. Avoid running hot water if the cold water is discolored. This will minimize filling the hot water tank with turbid water. If you are washing clothes at the time, it is better to stop the cycle while it is full and wait until clean water is available to finish. If you allow the water to empty from the washing machine and go into the spin cycle it is more likely to cause permanent staining to the laundry items. If the water remains discolored, please contact Spring Valley Village Public Works Department at (832) 910-8575.